RetailzPOS Mobile App User Manual

Table of contents

1 Mobile App - Main Menu	4
2 Mobile App - Access Mobile App Dropdown Tab	5
2.1 Mobile App - Dropdown Tab	6
3 Mobile App - Access Transactions	7
3.1 Mobile App - Filter Date Range	8
3.1.1 Mobile App - Transaction Filter By Date	9
3.2 Mobile App - Select Transaction	10
3.3 Mobile App - Transaction Receipt	11
3.4 Mobile App - Download & Print Receipt	12
4 Mobile App - Access Dashboard Menu	13
4.1 Mobile App - Dashboard Custom Range	14
4.1.1 Mobile App - Return To Main Menu From Dashboard	15
5 Mobile App - Access Items Menu	16
5.1 Mobile App - Add Item	17
5.1.1 Mobile App - Add Item Using Barcode	18
5.1.1.1 Mobile App - Barcode Scanner	19
5.1.2 Mobile App - Search Item	20
5.1.2.1 Mobile App - Item Search Information	21
5.1.3 Mobile App - Add New Item	22
5.1.3.1 Mobile App - New Item Information	23
5.1.3.2 Mobile App - Save New Item	24
5.2 Mobile App - Access Item List	25
5.2.1 Mobile App - Item List	26
5.2.2 Mobile App - Edit or Delete Item	27
5.3 Mobile App - Update Price	28
5.4 Mobile App - Update Quantity	29
5.5 Mobile App - Item Groups	30
5.5.1 Mobile App - Item Group List	31
6 Mobile App - Access Employees Menu	32
6.1 Mobile App - Employee Menu	33
6.2 Mobile App - Add Employee	34
6.2.1 Mobile App - New Employee Information	35
6.2.2 Mobile App - Apply Employee Pin, Role and Password	36

6.2.3 Mobile App - Save Employee	37
6.3 Mobile App - Employee List	38
6.3.1 Mobile App - Employee List Menu	39
6.4 Mobile App - Add Roles	40
6.4.1 Mobile App - Role Name	41
6.4.2 Mobile App - Save Role	42
6.5 Mobile App - Roles & Permisson List	43
6.5.1 Mobile App - Role & Permissions Menu	44
6.5.2 Mobile App - Edit or Delete Role & Permissions	45
6.5.3 Mobile App - Permissions List	46
6.5.4 Mobile App - Permissions Selection	47
7 Mobile App - Access Settings Menu	48
7.1 Mobile App - Settings Menu	49
7.1.1 Mobile App - Barcode Scanner Settings	50
7.1.2 Mobile App - Save & Apply Settings	51
7.2 Mobile App - Log Out	52
7.2.1 Mobile App - Confirm Logout	53
8 Mobile App - Access Reports Menu	54
8.1 Mobile App - Reports Menu	55
8.1.1 Mobile App - Filter Report Date Range	56
8.1.2 Mobile App - Filter Report Type	57
8.1.3 Mobile App - Report Example	58
8.1.4 Mobile App - Report Breakdown	59
8.1.5 Mobile App - Print Report	60
8.1.6 Mobile App - Email Report	61

1 Mobile App - Main Menu

From the main menu you can access features such as Dashboard; Items; Employees; Settings; and the Dropdown Menu

\equiv RETAILZ POS			
	GROCERY DEMO		
	A Dashboard	Items	
	Employees	දිටු Settings	
	G Home	Reports	

2 Mobile App - Access Mobile App Dropdown Tab

To access the dropdown menu, tap the three horizontal bars button

≡ 1	RETAILZ <mark>POS</mark>	
G	ROCERY DEMO	
Cashbo	ard I I I I I I I I I I I I I I I I I I I	
Home	Reports	

2.1 Mobile App - Dropdown Tab

From the Dropdown Menu you can access features such as Dashboard; Transactions; Items; and Employees

GROCERY D	ЕМО
Dashboard	i!
Transactions	退
Items	Ê
Employees	version 1.0.1
	_
G Home	Reports

3 Mobile App - Access Transactions

To access your stores live transaction list, tap Transactions

(2)	5
GROCERY DEM	ло
Dashboard	i!
Transactions	退
Items	Ê 📄
Employees	Ľ۵
	version 1.0.1
ان ا	Reports

3.1 Mobile App - Filter Date Range

To filter transactions, select your filter date

< Transactions	
Custom Range 🔻 01.0	t Date Range
All Pos	T
John Smith 27	\$ 65.76
CASH 13 March 2023 , 10:31:AM	~
John Smith 26	\$ 65.76
13 March 2023 , 10:29:AM	\ ~
John Smith 25	\$ 65.76
13 March 2023 , 10:27:AM	~
John Smith 24	\$ 46.63
CASH 13 March 2023 , 10:26:AM	~
John Smith 23	\$ 65.76
13 March 2023 , 10:21:AM	~
Matthew Clark 22	\$ 20.18
CASH	12 - 20
₩ Home	Reports

3.1.1 Mobile App - Transaction Filter By Date

Tap to select your specific folder date

Today		
Yesterday	ect Date R .01.202	ange 3 - 31.05.2023 📋
Last 7 Days		T
Last 30 Days		\$ 65.76
This Month	v	~
Last Month		\$ 65.76
Custom Range	Л	~
John Smith 26		\$ 65.76
CASH		10
13 March 2023 , 10:	29:AM	~
John Smith 25	\mathbf{X}	\$ 65 76
CASH		\$ 05.70
13 March 2023 , 10:	27:AM	~
John Smith 24		\$ 46 63
CASH		¢ 40.00
13 March 2023 , 10:	26:AM	× ×
John Smith 23		\$ 65 76
CASH		\$ 55.75
<u> </u>		E L
ស		A.
Home		

3.2 Mobile App - Select Transaction

Tap a transaction to open the receipt

< Transactions	
Custom Range 🔻	ot Date Range
All Pos	Y
John Smith 27 CASH	\$ 65.76
13 March 2023 , 10:31:AM	ľ
John Smith 26 CASH	\$ 65.76
13 March 2023 , 10:29:AM	~
John Smith 25 CASH	\$ 65.76
13 March 2023 , 10:27:AM	· ·
John Smith 24 CASH	\$ 46.63
13 March 2023 , 10:25:AM	~
John Smith 23 CASH	\$ 65.76
13 March 2023 , 10:21:AM	~
Matthew Clark 22 CASH	\$ 20.18
~	
රිට Home	Reports

3.3 Mobile App - Transaction Receipt

Your transaction receipts will show you information such as the bill amount and the date and time of the transaction

sustom Range 🔻 01	ect Date Range .01.2023 - 31.05.2023 [
II Pos	
John Smith 27	\$ 65.76
CASH 13 March 2023 , 10:31:AM	· ·
Pos Orderld 60	01-20230313103125953
Sub Total	\$ 61.84
Тах	\$ 3.92
Discount	\$ 0.00
Status	Completed
Invoice	ط Download
John Smith 26	\$ 65.76
CASH 13 March 2023 , 10:29:AM	~
John Smith 25	\$ 65.76
CASH	00000

3.4 Mobile App - Download & Print Receipt

To download and print a receipt from your mobile app, tap Download

ustom Range	ange 3 - 31.05.2023 É
Pos	
John Smith 27	\$ 65.76
13 March 2023 , 10:31:AM	\checkmark
Pos OrderId 60I-2023	0313103125953
Sub Total	\$ 61.84
Тах	\$ 3.92
Discount	\$ 0.00
Status	Completed
nvoice	🛓 Download
John Smith 26	\$ 65.76
13 March 2023 , 10:29:AM	~
John Smith 25	\$ 65.76
13 March 2023 , 10:27:AM	~

4 Mobile App - Access Dashboard Menu

To access your store dashboard, tap Dashboard from the Main Menu



4.1 Mobile App - Dashboard Custom Range

To filter your dashboard information, tap the filter date range



4.1.1 Mobile App - Return To Main Menu From Dashboard

To return to the main menu screen, tap the back arrow next to dashboard



5 Mobile App - Access Items Menu

To access all item features, tap Items from the main menu



5.1 Mobile App - Add Item

To add a new item, tap Add Item



5.1.1 Mobile App - Add Item Using Barcode

Tap Barcode to add a new item using your mobile device as a barcode scanner



5.1.1.1 Mobile App - Barcode Scanner

Place item UPC with the camera box



5.1.2 Mobile App - Search Item

To search for an item, tap Search Item



5.1.2.1 Mobile App - Item Search Information

Enter Item Name or UPC to search for an item

< Sear	ch Item	2 • 1	
Enter Item	Name	Smuit	
	Search	JEERIT	
Search			
1	The	l'm	
q w e	ertyu	i o p	
a s	d f g h j	k I	
φZ	xcvbn	m 🗵	
123	space	done	
		Ŷ	

5.1.3 Mobile App - Add New Item

To manually input a new item in your store, tap Add New Item



5.1.3.1 Mobile App - New Item Information

Fill out all item information as needed

< Add New Item 📑
Item SKU
Enter Item UPC
Enter Item Name
Select Department
Select Category
Sub Category Select Sub Category
Size Select Size
Select Pack
Prompt for Price
Unit Cost Retail Price
Margin (%) Markup (%)
Buy Down
Home Reports

5.1.3.2 Mobile App - Save New Item

To save a new item, tap the Save icon at the top right of the screen

< Add New Item	B
Margin (%)	Markup (%)
Buy Down	
QOH	
Distributor Select Distributor	•
Favorite Group Select Group (0)	•
Non-Taxable	
General	
Open Quantity	Is-Negative
Non Revenue	Ebt
Deli-Plu	Buy as Case
Non Return	Non-Discountable

5.2 Mobile App - Access Item List

To access your stores item list, tap Item List



5.2.1 Mobile App - Item List

Your item list is your entire store database. From here you can search for items and edit them as needed

< Ite	m List		ຬ
Search Filter : A	Il Items	Total Items	: 2000
ѕки ↓	Item Name 🗸	Retail Price (\$) $oldsymbol{\psi}$	Qty
• 114	HERSHEYS	\$1.89	5
• 194	BIC LIGHTER	\$3.39	-1
• 205	REDBULL 8	\$3.5	12
• 206	REDBULL R	\$2.5	-12
• 225	REDBULL 8	\$2.99	-28
• 316	REDBULL	\$3.99	-10
• 524	REDBULL	\$9.99	-39
• 532	REGULAR	\$8.99	-11
• 114	HERSHEYS	\$1.89	5
	ہن Home	Reports	

5.2.2 Mobile App - Edit or Delete Item

To edit an item in your store, swipe left on your screen when hovering your finger over an item name

< Iter	m List		c
Search Filter : A	I Item	Total	Items : 2000
ѕки ↓	Item Name \downarrow 🛛 I	Retail Price (\$)↓ Qty
HERSHE	YS \$1.89	5	/ 1
• 194	BIC LIGHTER	\$3.39	1 -1
• 205	REDBULL 8	\$3.5	12
• 206	REDBULL R	\$2.5	-12
• 225	REDBULL 8	\$2,99	-28
• 316	REDBULL	\$3.99	-10
• 524	REDBULL	\$9.99	-39
• 532	REGULAR	\$8.99	-11
• 114	HERSHEYS	\$1.89	5
	₩ Home	Rep	orts

5.3 Mobile App - Update Price

To update an items price, tap Update Price



5.4 Mobile App - Update Quantity

To update an items quantity in your store, tap Update Quantity



5.5 Mobile App - Item Groups

To access your stores item groups, tap Item Groups



5.5.1 Mobile App - Item Group List

From the Item Group list you will be able to add, edit and delete any item groups in your store

	•
< Item Groups	℃ ⊕
Filter : ACTIVE) Total Group : 4
Group Name 🗸	Is Favourite
Redbull	★ Total Items : 14
• Lotto	📌 Total Items : 6
Home	Reports

6 Mobile App - Access Employees Menu

To access your Employee Menu, tap Employees

≡	RETA	AILZ POS		
	GROCERY DEMO			
D	A pashboard	Items		
E	mployees	ද ි දි Settings		
	Syn	c		
	Home	Reports		

6.1 Mobile App - Employee Menu

From the Employee Menu you will have the ability to access features such as Adding Employees; Employee List; Add Roles; and Roles & Permissions List

< Employees	
+ Add Employee	Employee List
+ Add Roles	Roles & Permission List
Home	Reports

6.2 Mobile App - Add Employee

To add a new employee, tap Add Employee

< Employees	
+ Add Employee List	
+ Add Roles Permission List	
Home Reports	

6.2.1 Mobile App - New Employee Information

When inputting a new employee, be sure to fill out all appropriate fields

Personal Information	1
First Name *	
Last Name *	
Email	/
Home Number	
Mobile No *	
Birthdate	đ
Gender * O Male O	Female
ocation Detail	
Address1	
Address2	

6.2.2 Mobile App - Apply Employee Pin, Role and Password

Provide all employees with their own personal Pin and Password. Make sure to select the correct role for each employee in your store

Others	
Access Pin *	
Re-enter Access Pin *	
Join Date *	Ë
Payroll Amount	
Select Role *	
Select Payroll Type	•
Select Language	•
assword Details	_
Password *	Ø
Re-enter Password *	Ø

6.2.3 Mobile App - Save Employee

Tap the save button at the top right of the screen to save your new employee to your store

Address1	
Address2	
Zip Code	
City	
State	
Select Country	•
Others	
Access Pin *	
Re-enter Access Pin *	

6.3 Mobile App - Employee List

To access your employee list, tap Employee List

< Employees	
+ Add Employee	
+ Add Roles Add Roles	
Home Reports	

6.3.1 Mobile App - Employee List Menu

From your employee list you will be able to view all employees in your store as well as add, edit or delete employees

< Employee List	€ ⊕
Search	
01 May 2023	Cashier 4122910679
ہن Home	Reports

6.4 Mobile App - Add Roles

To add a new employee role to your store, tap Add Roles

< Employees	
+ Add Employee	Employee List
+ Add Roles	Roles & Permission List
ŵ	= L
Home	Reports

6.4.1 Mobile App - Role Name

When creating a new role, provide the appropriate Role Name

Role Name	
Cash Register Quick Access, Access Control, Other, Discount, Cash Drawer Opera	tion
Time Card Management	>
tem Management tem Access, Item Edit, Item Action	>
Functionality Modual	>
Settings System Settings	>
Reports E-commerce	>
Mobile	>
Pos	>

Reports

Home

6.4.2 Mobile App - Save Role

To save a new role, tap the Checkmark next to Role Name

Role Name	~
Cash Register Quick Access, Access Control, Others, Discount, Cash D	rawer C eration
Time Card Management	>
Item Management tem Access, item Edit, item Action	>
Functionality	>
Settings System Settings	>
Reports E-commerce	>
Mobile	>
Pos	>

6.5 Mobile App - Roles & Permisson List

To access your store roles and permissions list, tap Roles & Permissions List



6.5.1 Mobile App - Role & Permissions Menu

From the Role & Permissions Menu you will be able to see all roles created in your store

< Roles & Permission List	€ ⊕
Search	
• test 30 April 2023	
• Employee 16 January 2023	
Manager 29 March 2023	
Home Re	= L ≁ ports

6.5.2 Mobile App - Edit or Delete Role & Permissions

To edit a roles permissions, swipe left with your finger while hovering over the role then tap the edit button

< Roles & Permis	sion List	€ ⊕
Search		
1ier y 2023		/ =
G Home	Rep	orts

6.5.3 Mobile App - Permissions List

From your roles permissions list, select the category you wish to edit

Manager	
Cash Register Quick Access, Access Cartrol, Others, Discount, Cash Drawer Operation	, >
Time Card Management	>
Item Management Item Access, Item Edit, Item Action	>
Functionality Modual	>
Settings System Settings	>
Reports E-commerce	>
Mobile Mobile	>
Pos	>

6.5.4 Mobile App - Permissions Selection

Tap the permissions you wish to turn on and off for your role

< Cash Register - Manager		
Quick Access		
Override Item Tax		
No Sale		
Price Level		
Access Control		
Delete Item		
Void Items		
Single Item Return For (single / All)		
Multi Item Return		
Others		
Receipt / All Receipt		
Price-check		
Hold / Resume Transaction		
Override Card Settlement		
Allow Selling Prompt-price Item		
Override Mandatory Age Check		
Home Reports		





7.1 Mobile App - Settings Menu

From the settings menu you can access features such as barcode settings, sound, and face/fingerprint identification

< 5	ettings		Ċ
Biom	etric		
©]	Face Id / Finger	Print	
Soun	d & Vibration		
יו וי	Vibration		
闵	Sound		
Barcode			
(0:0) (0:1)	UPC-E to UPC-/	Ą	
60	Extended UPC S	Search	
UPC-	E Settings [6	TO 8 Digits]	
	Change Prefix		
۲	Remove Prefix	Only If "0"	
Add '0 as Prefix'			
Remove First (Checked) digit			
UPC-A Settings [10 TO 12 Digits]			
Save & Apply			
	Home	Reports	

7.1.1 Mobile App - Barcode Scanner Settings

Always be sure to match your barcode scanner settings to the same settings as your cash register. For iPhone users make sure to check off the IOS setting at the bottom

< 9	Settings	ر	ر
вагсо	bae		
(0:0 (1:10) (1:10)	UPC-E to UPC-/	A 💦)
69	Extended UPC S	Search)
UPC-	E Settings [6	TO 8 Digits]	
(Change Prefix		
۲	Remove Prefix	Only If "0"	
0	Add '0 as Prefix	4	
F	Remove First (Check	xed) digit	
UPC-	UPC-A Settings [10 TO 12 Digits]		
	Change Prefix		
۲	Remove Prefix	Only If "0"	
0	Add '0 as Prefix	c' 🔪	
Remove First (Checked) digit			
Remove 1st '0' for IOS Devices Only.			
Save & Apply			
	\wedge	= 2	
	ហ Homo	Peperte	
	nome	Reports	

7.1.2 Mobile App - Save & Apply Settings

Tap Save & Apply to save your settings

< s	Settings		ር
вагсо	ode		
(210) (210)	UPC-E to UPC-/	4	
69	Extended UPC S	Search	
UPC-	E Settings [6	TO 8 Digits]	
(Change Prefix		
۲	Remove Prefix	Only If "0"	
0	Add '0 as Prefix	1	
F	Remove First (Check	ed) digit	
UPC-	UPC-A Settings [10 TO 12 Digits]		
۲	Remove Prefix	Only If "0"	
 Add '0 as Prefix' Remove First (Checked) digit 			
IOS Settings			
£93	Devices Only.	<u> </u>	
Save & Apply			
Home Reports			

7.2 Mobile App - Log Out

To logout of your store, tap the power icon at the top right corner of the screen

=L ~

Reports

< 9	Settings	ሮ	
Biom	etric	1	
©]	Face Id / FingerPrint		
Soun	d & Vibration		
ı]Iı	Vibration		
闵	Sound		
Barco	ode /		
(0:0) (013)	UPC-E to UPC-A		
69	Extended UPC Search		
UPC-	E Settings [6 TO 8 Digits] Change Prefix Remove Prefix Only If "0" Add '0 as Prefix'		
Remove First (Checked) digit			
UPC-	A Settings [10 TO 12 Digits	s]	
Save & Apply			

ගි Home

7.2.1 Mobile App - Confirm Logout

To confirm logging out of your store, tap Yes

< 5	Settings		ப
вагсо	ode		
(110) (110)	UPC-E to UPC-	A	
66	Extended UPC	Search	0
UPC-E Settings [6 TO 8 Digits]			
0	Remove Prefix	Only If "0"	
Logout			
Are you sure, do you want to logout?			
	No Remove Prefix	Yes	
	Add '0 as Prefix'		
Remove First (Checked) digit			
IOS Settings			
Remove 1st '0' for IOS Devices Only.			
Save & Apply			
	ہی Home	Reports	

8 Mobile App - Access Reports Menu

To access your store reports, tap Reports from the Main Menu Screen



8.1 Mobile App - Reports Menu

From your reports menu you will be able to access a list of different reports of your store



8.1.1 Mobile App - Filter Report Date Range

Filter your reports by specific date range



8.1.2 Mobile App - Filter Report Type

Select which type of report you want to view in your store

RETAILZ POS ≡ Reports msignus THIS WORTH \$156.1699 \$145.9299 **Grand Total** Net Revenue ↑100.00% ↑ 100.00% \$10.24 \$ 0.0 Total Tax Total Discount ↑100.00% ↑0.00% iiií Sales 🔉 Employee/Payroll Select Report Type Sales Summary Report V Select Period Select Register This Month Select ... ∇ Select Batch Select Employee Select Batch Select ... **View Report** = L ~ ഹി Home Reports

8.1.3 Mobile App - Report Example

Here is an example of a sales summary report

< Sales Summary Report				
Receipt Date Register No.	May 17,202	3 10:11AM -		
Sales Summary Report				
Start Date	2023-05-01 00:0	00:00.000		
End Date	2023-05-17 23:5	59:00.000		
Batch		-		
Employee Name				

Sales Summary		
Taxable	\$145.93	
Non-Taxable	\$0.00	
Non-Revenue	\$0.00	
Net-Revenue	\$145.93	
Total Tax Amount(+)	\$10.24	
Total Card Surcharge(+)	\$0.00	
Total Item Surcharge(+)	\$0.00	
Total Discount(-)	\$0.00	
Gross Received	\$156.17	
Print	Email	
لي Home	Reports	

8.1.4 Mobile App - Report Breakdown

All reports will be broken down into different lists

< Sales Summary Report				
Tender Payment Summary				
CASH(+)	\$ 156.16			
CHECK(+)	\$ 0.00			
CREDIT(+)	\$ 0.00			
DEBIT(+)	\$ 0.00			
EBT(+)	\$ 0.00			
EBTCASH(+)	\$ 0.00			
HOUSEACCOUNT(+)	\$ 0.00			
GRAND TOTAL	\$156.16			
TOTAL CASH	\$156.16			
TOTAL CARD	\$0.00			
TOTAL EBT	\$0.00			
Cash Deposite				
OPENING BALANCE(+)	\$820.00			
CASH COLLECTED(+)	\$156.16			
CASH PAIDIN(+)	\$0.00			
CASH PAYOUT(-)	\$0.00			
Print	Email			
ہن Home	Reports			

8.1.5 Mobile App - Print Report

To print a report from your mobile app, tap Print

< Sales Summary Repo	ort			
Tender Payment Summary				
CASH(+)	\$ 156.16			
CHECK(+)	\$ 0.00			
CREDIT(+)	\$ 0.00			
DEBIT(+)	\$ 0.00			
EBT(+)	\$ 0.00			
EBTCASH(+)	\$ 0.00			
HOUSEACCOUNT(+)	\$ 0.00			
GRAND TOTAL	\$156.16			
TOTAL CASH	\$156.16			
TOTAL CARD	\$0.00			
TOTAL EBT	\$0.00			
Cash Deposite				
OPENING BALANCE(+)	\$820.00			
CASH COLLECTED(+)	\$156.16			
CASH PAIDIN(+)	\$0.00			
CASH PAYOUT(-)	\$0.00			
Print	Email			
ہن Home	Reports			

8.1.6 Mobile App - Email Report

To email a report directly from your mobile app, tap Email

< Sales Summary	Report	
CASH COLLECTED(+)	\$156.16	
CASH PAIDIN(+)	\$0.00	
CASH PAYOUT(-)	\$0.00	
CASH DROPPED(-)	\$0.00	
CASH IN HAND	\$976.16	
Shift Details		
SHIFT NO.	0	
ROLE		
EMPLOYEE NAME	>	
SHIFT OPENING TIME	8	
SHIFT CLOSE TIME	-	
Credit Card Breakdown		
CARD NAME	AMOUNT	
No [Data	
Total No Sale		
SR.NO ROLE	DATE TIME	
No [Data	
Print	Email	
୍ଲି ଜ		
Home	Reports	